



May 13, 2020

**VIA ELECTRONIC MAIL**

Department Headquarters  
Georgia Department of Corrections  
7 MLK Jr. Drive, Suite 543  
Atlanta, GA 30334  
[open.records@gdc.ga.gov](mailto:open.records@gdc.ga.gov)

**Re: Open Records Request**

Dear Records Custodian:

Pursuant to the Georgia Open Records Law (O.C.G.A. § 50-18-70 et seq.), American Oversight makes the following request for records.

**Requested Records**

American Oversight requests that the Department of Corrections produce the following within three business days, or provide a written description of any responsive records with a timetable for their production within three business days:

All email communications (including email messages, complete email chains, email attachments, calendar invitations, and calendar invitation attachments) between (A) any of the officials listed below in Column A, and (B) any of the organizations listed below in Column B, that include any of the key terms listed below.

<b>Column A:</b> Georgia Department of Corrections	<b>Column B:</b> Contractors
<ul style="list-style-type: none"> <li>a) Commissioner Timothy C. Ward</li> <li>b) Executive Assistant Gwendolyn Hogan</li> <li>c) Chief of Staff Ricky Myrick</li> <li>d) General Counsel Jennifer Ammons</li> <li>e) Assistant Commissioner Health Services Division Jack “Randy” Sauls</li> <li>f) Director Health Services Sallie Barker</li> <li>g) Statewide Medical Director Dr. Sharon Lewis</li> </ul>	<ul style="list-style-type: none"> <li>i. Wellpath/Correct Care Solutions (@wellpath.us or @correctcaresolutions.com)</li> <li>ii. GEO Group (@geogroup.com or @wearegeo.com)</li> <li>iii. Management and Training Corporation (@mtctrains.com)</li> <li>iv. Armor Correctional Health (@armorcorrectional.com)</li> <li>v. Corizon (@corizonhealth.com)</li> <li>vi. Wexford Health Sources (@wexfordhealth.com)</li> </ul>



<ul style="list-style-type: none"> <li>h) Assistant Commissioner Facilities Division Ahmed Holt</li> <li>i) Director Field Operations Robert Toole</li> </ul>	<ul style="list-style-type: none"> <li>vii. NaphCare (@naphcare.com)</li> <li>viii. Centene Corporation (@centene.com)</li> <li>ix. CoreCivic (@corecivic.com or @cca.com)</li> <li>x. Securus Technologies/JPay (@securustechnologies.com or @jpay.com)</li> <li>xi. Global Tel Link (@gtl.net)</li> <li>xii. CorrLinks (@corrlinks.com)</li> <li>xiii. Attenti Group (@attentigroup.com)</li> <li>xiv. Ballard Partners (@ballardfl.com or @ballardpartners.com)</li> </ul>
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Key Terms

- |                |                     |
|----------------|---------------------|
| a) Coronavirus | l) Asymptomatic     |
| b) Corona      | m) Ventilator       |
| c) Virus       | n) Distancing       |
| d) Disease     | o) N95              |
| e) Pandemic    | p) Mask             |
| f) Outbreak    | q) Respirator       |
| g) “2019-nCOV” | r) “hand sanitizer” |
| h) Test        | s) Soap             |
| i) Quarantine  | t) Hoax             |
| j) Screening   | u) Securus          |
| k) 100.4       |                     |

Please provide all responsive records from February 24, 2020, through the date of the search.

We understand that your office’s capacity may be impacted by the COVID-19 outbreak and response efforts. Should that be the case, we would be happy to discuss potential streamlining or narrowing of our request, reasonable delays in processing this request, or other accommodations. Please feel free to contact us at the telephone number listed in the final paragraph of this letter; we look forward to working with you.

American Oversight seeks all responsive records regardless of format, medium, or physical characteristics. In conducting your search, please understand the term “record” in its broadest sense, to include any written, typed, recorded, graphic, printed, or audio material of any kind. We seek records of any kind, including electronic records, audiotapes, videotapes, and photographs, as

well as letters, emails, facsimiles, telephone messages, voice mail messages and transcripts, notes, or minutes of any meetings, telephone conversations or discussions. Our request includes any attachments to these records. **No category of material should be omitted from search, collection, and production.**

In addition, American Oversight insists that the Georgia Department of Corrections use the most up-to-date technologies to search for responsive information and take steps to ensure that the most complete repositories of information are searched. American Oversight is available to work with you to craft appropriate search terms. **However, custodian searches are still required; your office may not have direct access to files stored in .PST files, outside of network drives, in paper format, or in personal email accounts.**

In the event some portions of the requested records are properly exempt from disclosure, please disclose any reasonably segregable non-exempt portions of the requested records. If it is your position that a document contains non-exempt segments, but that those non-exempt segments are so dispersed throughout the document as to make segregation impossible, please state what portion of the document is non-exempt, and how the material is dispersed throughout the document. If a request is denied in whole, please state specifically that it is not reasonable to segregate portions of the record for release.

Please take appropriate steps to ensure that records responsive to this request are not deleted by your office before the completion of processing for this request. If records potentially responsive to this request are likely to be located on systems where they are subject to potential deletion, including on a scheduled basis, please take steps to prevent that deletion, including, as appropriate, by instituting a litigation hold on those records.

To ensure that this request is properly construed, that searches are conducted in an adequate but efficient manner, and that extraneous costs are not incurred, American Oversight welcomes an opportunity to discuss its request with you before you undertake your search or incur search or duplication costs. By working together at the outset, American Oversight and Georgia Department of Corrections can decrease the likelihood of costly and time-consuming litigation in the future.

Where possible, please provide responsive material in electronic format by email or in PDF or TIF format on a USB drive. Please send any responsive material being sent by mail to American Oversight, 1030 15th Street NW, Suite B255, Washington, DC 20005. If it will accelerate release of responsive records to American Oversight, please also provide responsive material on a rolling basis.

### **Conclusion**

American Oversight is a 501(c)(3) nonprofit with the mission to promote transparency in government, to educate the public about government activities, and to ensure the accountability of government officials. American Oversight uses the information gathered, and its analysis of it, to

educate the public through reports, press releases, or other media. American Oversight also makes materials it gathers available on its public website and promotes their availability on social media platforms, such as Facebook and Twitter.<sup>1</sup>

We share a common mission to promote transparency in government. American Oversight looks forward to working with you on this request. If you do not understand any part of this request, have any questions, or foresee any problems in fully releasing the requested records, please contact Emma Lewis at [records@americanoversight.org](mailto:records@americanoversight.org) or (202) 919-6303.

Sincerely,

A handwritten signature in blue ink that reads "Austin R. Evers". The signature is fluid and cursive, with a long horizontal line extending to the left.

Austin R. Evers  
Executive Director  
American Oversight

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<sup>1</sup> American Oversight currently has approximately 15,400 page likes on Facebook and 102,400 followers on Twitter. American Oversight, FACEBOOK, <https://www.facebook.com/weareoversight/> (last visited Mar. 17, 2020); American Oversight (@weareoversight), TWITTER, <https://twitter.com/weareoversight> (last visited Mar. 17, 2020).