July 24, 2020

VIA EMAIL

Communications Center (FOIA/PA)
U.S. Secret Service
245 Murray Drive, Building T-5
Washington, DC 20223
FOIA@ussdhs.gov

Re: Expedited Freedom of Information Act Request

Dear FOIA Officer:

Pursuant to the Freedom of Information Act (FOIA), 5 U.S.C. § 552, and the implementing regulations of your agency, American Oversight makes the following request for records.

Press reporting indicates that numerous Secret Service officers have fallen ill with COVID-19, including apparently as a result of President Trump’s campaign rally in Tulsa,1 Oklahoma, as well as Vice President Pence’s travel to Arizona, where coronavirus cases have been skyrocketing.2

American Oversight seeks records to shed light on the steps that Secret Service is taking to protect its officers.

Requested Records

American Oversight seeks expedited review of this request for the reasons identified below and requests that your agency produce the following records within twenty business days:

1 Carol Leonnig & Joshua Partlow, Dozens of Secret Service Officers and Agents Told to Self-Quarantine After Trump’s Tulsa Rally, Wash. Post (June 24, 2020, 7:40 PM),

2 Jamie Gangel, et al., At Least 8 Secret Service Agents Stuck in Phoenix With Coronavirus After Pence Trip, CNN Politics (July 3, 2020, 11:50 PM),
Any guidance (including directives, memoranda, or protocols) developed by or provided to your agency regarding measures to prevent or mitigate the spread of coronavirus among Secret Service officers.

This request includes, but is not limited to, guidance regarding:

- The use or availability of personal protective equipment (PPE), such as face masks, gloves, and/or face shields; and
- Procedures designed to prevent the transmission between Secret Service officers.

Please provide all responsive records from March 1, 2020, through the date the search is conducted.

Fee Waiver Request

In accordance with 5 U.S.C. § 552(a)(4)(A)(iii) and your agency’s regulations, American Oversight requests a waiver of fees associated with processing this request for records. The subject of this request concerns the operations of the federal government, and the disclosures will likely contribute to a better understanding of relevant government procedures by the general public in a significant way. Moreover, the request is primarily and fundamentally for non-commercial purposes.

American Oversight requests a waiver of fees because disclosure of the requested information is “in the public interest because it is likely to contribute significantly to public understanding of operations or activities of the government.” The public has a significant interest in how Secret Service is responding to concerns surrounding the dangers of COVID-19 and protection of its officers. Records with the potential to shed light on this matter would contribute significantly to public understanding of operations of the federal government, including what specific safety procedures Secret Service has implemented in combatting the coronavirus. American Oversight is committed to transparency and makes the responses agencies provide to FOIA requests publicly available, and the public’s understanding of the government’s activities would be enhanced through American Oversight’s analysis and publication of these records.

This request is primarily and fundamentally for non-commercial purposes. As a 501(c)(3) nonprofit, American Oversight does not have a commercial purpose and the release of the information requested is not in American Oversight’s financial interest. American Oversight’s mission is to promote transparency in government, to educate the public about government activities, and to ensure the accountability of government officials. American Oversight uses the information gathered, and its analysis of it, to educate the

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public through reports, press releases, or other media. American Oversight also makes materials it gathers available on its public website and promotes their availability on social media platforms, such as Facebook and Twitter.\(^5\)

American Oversight has also demonstrated its commitment to the public disclosure of documents and creation of editorial content through numerous substantive analyses posted to its website.\(^6\) Examples reflecting this commitment to the public disclosure of documents and the creation of editorial content include the posting of records related to an ethics waiver received by a senior Department of Justice attorney and an analysis of what those records demonstrated regarding the Department’s process for issuing such waivers;\(^7\) posting records received as part of American Oversight’s “Audit the Wall” project to gather and analyze information related to the administration’s proposed construction of a barrier along the U.S.-Mexico border, and analyses of what those records reveal;\(^8\) posting records regarding potential self-dealing at the Department of Housing & Urban Development and related analysis;\(^9\) posting records and analysis relating to the federal government’s efforts to sell nuclear technology to Saudi Arabia;\(^10\) and posting records and analysis regarding the Department of Justice’s decision in response to demands from Congress to direct a U.S. Attorney to undertake a wide-ranging review and make recommendations regarding criminal investigations relating to the President’s


political opponents and allegations of misconduct by the Department of Justice itself and the Federal Bureau of Investigation.\textsuperscript{11}

Accordingly, American Oversight qualifies for a fee waiver.

**Application for Expedited Processing**

Pursuant to 5 U.S.C. § 552(a)(6)(E)(1) and your agency’s regulations, American Oversight requests that your agency expedite the processing of this request.

I certify to be true and correct to the best of my knowledge and belief that the information requested is urgently needed in order to inform the public concerning actual or alleged government activity, and American Oversight is primarily engaged in disseminating the information it received from public records requests to the public.

Recent reporting demonstrates that there is clearly an urgent need to inform the public regarding the matters that are the subject of American Oversight’s FOIA request: how the federal government is responding to the spread of COVID-19 and, more specifically, the risks to Secret Service officers’ due to travel during the pandemic.

First, American Oversight has requested records with the potential to shed light on the steps the administration has taken to respond to the novel coronavirus outbreak, which has resulted in a major public health emergency. Because the virus has already killed more than a hundred thirty thousand people in the United States and is surging throughout most of the country,\textsuperscript{12} there is plainly an urgent need to inform the public about how the federal government is mitigating risk to federal employees and attempting to reduce the spread of coronavirus throughout the country that may occur as a result of travel to support campaign rallies by the President and Vice President. Widely-reported stories on Secret Service officers falling ill as a result of this travel has provided limited insight into Secret Service’s broader efforts to protect its own officers as well as the extent of cases and fatalities among Secret Service officers.\textsuperscript{13} The widespread and exceptional media interest on coronavirus demonstrates that the public urgently needs information about the federal government’s efforts and policies concerning the subject matter of this request.

Moreover, I certify to be true and correct to the best of my knowledge and belief that there is an urgent need to inform the public, including state and local public health and law enforcement officials tasked with preparing for and responding to the rallies, about Secret Service’s preparedness regarding the disease’s spread. American Oversight’s request seeks information that can shed light on the extent that Secret Service officers are receiving

\textsuperscript{11} Sessions’ Letter Shows DOJ Acted on Trump’s Authoritarian Demand to Investigate Clinton, American Oversight, https://www.americanoversight.org/sessions-letter.


\textsuperscript{13} See supra notes 1 and 2.
needed guidance, equipment, and health care in response to the novel coronavirus. At a
time when American lives depend upon the careful containment of infected persons, the
public, including policy makers and public health leaders, urgently need to know how
Secret Service is taking steps to address risk associated with presidential and vice
presidential travel.

I further certify that American Oversight is primarily engaged in disseminating
information to the public. American Oversight’s mission is to promote transparency in
government, to educate the public about government activities, and to ensure the
accountability of government officials. Similar to other organizations that have been found
to satisfy the criteria necessary to qualify for expedition, American Oversight “gathers
information of potential interest to a segment of the public, uses its editorial skills to turn
the raw material into a distinct work, and distributes that work to an audience.”

American Oversight uses the information gathered, and its analysis of it, to educate the
public through reports, press releases, and other media. American Oversight also makes
materials it gathers available on its public website and promotes their availability on social
media platforms, such as Facebook and Twitter. As discussed previously, American
Oversight has demonstrated its commitment to the public disclosure of documents and
creation of editorial content.

Accordingly, American Oversight’s request satisfies the criteria for expedition.

Guidance Regarding the Search & Processing of Requested Records

In connection with its request for records, American Oversight provides the following
guidance regarding the scope of the records sought and the search and processing of
records:

14 See ACLU v. U.S. Dep’t of Justice, 321 F. Supp. 2d 24, 30–31 (D.D.C. 2004); EPIC v. Dep’t of
16 American Oversight currently has approximately 15,500 page likes on Facebook and
104,000 followers on Twitter. American Oversight, Facebook,
https://www.facebook.com/weareoversight/ (last visited June 23, 2020); American
Oversight (@weareoversight), Twitter, https://twitter.com/weareoversight (last visited
June 23, 2020).
17 See generally News, American Oversight, https://www.americanoversight.org/blog; see,
e.g., DOJ Civil Division Response Noel Francisco Compliance, American Oversight,
https://www.americanoversight.org/document/doj-civil-division-response-noel-francisco-
compliance; Francisco & the Travel Ban: What We Learned from the DOJ Documents, American
Oversight, https://www.americanoversight.org/francisco-the-travel-ban-what-we-learned-
from-the-doj-documents; Audit the Wall, American Oversight,
https://www.americanoversight.org/investigation/audit-the-wall; Border Wall Investigation
Report: No Plans, No Funding, No Timeline, No Wall, American Oversight,
https://www.americanoversight.org/border-wall-investigation-report-no-plans-no-
Please search all locations and systems likely to have responsive records, regardless of format, medium, or physical characteristics. For instance, if the request seeks “communications,” please search all locations likely to contain communications, including relevant hard-copy files, correspondence files, appropriate locations on hard drives and shared drives, emails, text messages or other direct messaging systems (such as iMessage, WhatsApp, Signal, or Twitter direct messages), voicemail messages, instant messaging systems such as Lync or ICQ, and shared messages systems such as Slack.

In conducting your search, please understand the terms “record,” “document,” and “information” in their broadest sense, to include any written, typed, recorded, graphic, printed, or audio material of any kind. We seek records of any kind, including electronic records, audiotapes, videotapes, and photographs, as well as letters, emails, facsimiles, and transcripts, notes, or minutes of any meetings, telephone conversations, or discussions.

Our request for records includes any attachments to those records or other materials enclosed with those records when they were previously transmitted. To the extent that an email is responsive to our request, our request includes all prior messages sent or received in that email chain, as well as any attachments to the email.

Please search all relevant records or systems containing records regarding agency business. Do not exclude records regarding agency business contained in files, email accounts, or devices in the personal custody of your officials, such as personal email accounts or text messages. Records of official business conducted using unofficial systems or stored outside of official files are subject to the Federal Records Act and FOIA. It is not adequate to rely on policies and procedures that require officials to move such information to official systems within a certain period of time; American Oversight has a right to records contained in those files.

even if material has not yet been moved to official systems or if officials have, by intent or through negligence, failed to meet their obligations.19

- Please use all tools available to your agency to conduct a complete and efficient search for potentially responsive records. Agencies are subject to government-wide requirements to manage agency information electronically,20 and many agencies have adopted the National Archives and Records Administration (NARA) Capstone program, or similar policies. These systems provide options for searching emails and other electronic records in a manner that is reasonably likely to be more complete than just searching individual custodian files. For example, a custodian may have deleted a responsive email from his or her email program, but your agency’s archiving tools may capture that email under Capstone. At the same time, custodian searches are still necessary; agencies may not have direct access to files stored in .PST files, outside of network drives, in paper format, or in personal email accounts.

- In the event some portions of the requested records are properly exempt from disclosure, please disclose any reasonably segregable non-exempt portions of the requested records. If a request is denied in whole, please state specifically why it is not reasonable to segregate portions of the record for release.

- Please take appropriate steps to ensure that records responsive to this request are not deleted by the agency before the completion of processing for this request. If records potentially responsive to this request are likely to be located on systems where they are subject to potential deletion, including on a scheduled basis, please take steps to prevent that deletion, including, as appropriate, by instituting a litigation hold on those records.

Conclusion

If you have any questions regarding how to construe this request for records or believe that further discussions regarding search and processing would facilitate a more efficient production of records of interest to American Oversight, please do not hesitate to contact American Oversight to discuss this request. American Oversight welcomes an opportunity to discuss its request with you before you undertake your search or incur search or

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duplication costs. By working together at the outset, American Oversight and your agency can decrease the likelihood of costly and time-consuming litigation in the future.

Where possible, please provide responsive material in an electronic format by email. Alternatively, please provide responsive material in native format or in PDF format on a USB drive. Please send any responsive material being sent by mail to American Oversight, 1030 15th Street NW, Suite B255, Washington, DC 20005. If it will accelerate release of responsive records to American Oversight, please also provide responsive material on a rolling basis.

We share a common mission to promote transparency in government. American Oversight looks forward to working with your agency on this request. If you do not understand any part of this request, please contact Megan Field at foia@americanoversight.org or (202) 897-2465. Also, if American Oversight’s request for a fee waiver is not granted in full, please contact us immediately upon making such a determination.

Sincerely,

[Signature]

Austin R. Evers
Executive Director
American Oversight