VIA FOIA ONLINE

U.S. Department of Commerce
Office of Privacy and Open Government
1401 Constitution Avenue, NW
Mail Stop 61013
Washington, DC 20230

Vernon Curry
FOIA Officer
U.S. Census Bureau, Room 3J235
4600 Silver Road
Washington, DC 20233

Re: Freedom of Information Act Request

Dear FOIA Officers:

Pursuant to the Freedom of Information Act (FOIA), 5 U.S.C. § 552, and the implementing regulations of the Department of Commerce (Commerce), 15 C.F.R. Part 4, American Oversight makes the following request for records.

On September 24, 2020, Representative Carolyn Maloney, Chair of the House Committee on Oversight and Reform, sent a letter to the Director of the Census Bureau expressing concerns regarding handouts sent to enumerators outlining operational changes to the count for the decennial census. Specifically, these handouts outline changes to counting at “service based enumeration” (SBE) locations, including “emergency and transitional shelters, domestic violence shelters, soup kitchens, regularly scheduled mobile food vans, and certain non-sheltered outdoor locations.” These operational changes could hinder the Census Bureau’s ability to accurately count the population in the United States.

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2 Id. at 1.
American Oversight seeks records with the potential to shed light on changes to SBE enumeration.

**Requested Records**

American Oversight requests that your agency produce the following records within twenty business days:

1. All records reflecting any order, directive, or guidance forming the basis for, or otherwise reflecting any policy regarding the counting of domestic violence shelters by enumerators without specialized training.

2. Any final assessments, analyses, models, or projections produced by or provided to your agency regarding the impact of counting residents of domestic violence shelters by enumerators without specialized training.

American Oversight believes your agency is best positioned to determine where responsive records may reside. At a minimum, public information suggest an adequate search should include the Immediate Office of the Secretary of Commerce, the Office of the Deputy Secretary of Commerce, and the Office of General Counsel, the Office of the Director of the Census Bureau, the Office of the Deputy Director of the Census Bureau, the Office of the Associate Director for Field Operations for the Census Bureau, the Office of the Associate Director for Decennial Census Programs, the Office of the Associate Director for Demographic Programs, and the Office of the Associate Director for Research & Methodology.

Please provide all responsive records from August 1, 2020, through the date the search is conducted.

**Fee Waiver Request**

In accordance with 5 U.S.C. § 552(a)(4)(A)(iii) and your agency’s regulations, American Oversight requests a waiver of fees associated with processing this request for records. The subject of this request concerns the operations of the federal government, and the disclosures will likely contribute to a better understanding of relevant government procedures by the general public in a significant way. Moreover, the request is primarily and fundamentally for non-commercial purposes.


4 For a copy of instructions to enumerators on this matter, please see *Operational Update*, supra note 3 at 1. This request seeks the directive or guidance that resulted in these instructions and operational changes.

5 For a copy of instructions to enumerators on this matter, please see *Operational Update*, supra note 3 at 1.
American Oversight requests a waiver of fees because disclosure of the requested information is “in the public interest because it is likely to contribute significantly to public understanding of operations or activities of the government.” The public has a significant interest in an accurate census count, including the enumeration of people experiencing homelessness. Records with the potential to shed light on this matter would contribute significantly to public understanding of operations of the federal government, including whether and to what extent the agency’s policies may result in the undercounting of people experiencing homelessness in the decennial census. American Oversight is committed to transparency and makes the responses agencies provide to FOIA requests publicly available, and the public’s understanding of the government’s activities would be enhanced through American Oversight’s analysis and publication of these records.

This request is primarily and fundamentally for non-commercial purposes. As a 501(c)(3) nonprofit, American Oversight does not have a commercial purpose and the release of the information requested is not in American Oversight’s financial interest. American Oversight’s mission is to promote transparency in government, to educate the public about government activities, and to ensure the accountability of government officials. American Oversight uses the information gathered, and its analysis of it, to educate the public through reports, press releases, or other media. American Oversight also makes materials it gathers available on its public website and promotes their availability on social media platforms, such as Facebook and Twitter.

American Oversight has also demonstrated its commitment to the public disclosure of documents and creation of editorial content through regular substantive analyses posted to its website. Examples reflecting this commitment to the public disclosure of documents and the creation of editorial content include the posting of records related to the Trump Administration’s contacts with Ukraine and analyses of those contacts; posting records and editorial content about the federal government’s response to the

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Coronavirus pandemic;\(^{12}\) posting records received as part of American Oversight’s “Audit the Wall” project to gather and analyze information related to the administration’s proposed construction of a barrier along the U.S.-Mexico border, and analyses of what those records reveal;\(^{13}\) the posting of records related to an ethics waiver received by a senior Department of Justice attorney and an analysis of what those records demonstrated regarding the Department’s process for issuing such waivers;\(^{14}\) and posting records and analysis of federal officials’ use of taxpayer dollars to charter private aircraft or use government planes for unofficial business.\(^{15}\)

Accordingly, American Oversight qualifies for a fee waiver.

**Guidance Regarding the Search & Processing of Requested Records**

In connection with its request for records, American Oversight provides the following guidance regarding the scope of the records sought and the search and processing of records:

- Please search all locations and systems likely to have responsive records, regardless of format, medium, or physical characteristics.

- Our request for records includes any attachments to those records or other materials enclosed with those records when they were previously transmitted. To the extent that an email is responsive to our request, our request includes all prior messages sent or received in that email chain, as well as any attachments to the email.

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Please search all relevant records or systems containing records regarding agency business. Do not exclude records regarding agency business contained in files, email accounts, or devices in the personal custody of your officials, such as personal email accounts or text messages. Records of official business conducted using unofficial systems or stored outside of official files are subject to the Federal Records Act and FOIA.\(^\text{16}\) It is not adequate to rely on policies and procedures that require officials to move such information to official systems within a certain period of time; American Oversight has a right to records contained in those files even if material has not yet been moved to official systems or if officials have, by intent or through negligence, failed to meet their obligations.\(^\text{17}\)

Please use all tools available to your agency to conduct a complete and efficient search for potentially responsive records. Agencies are subject to government-wide requirements to manage agency information electronically,\(^\text{18}\) and many agencies have adopted the National Archives and Records Administration (NARA) Capstone program, or similar policies. These systems provide options for searching emails and other electronic records in a manner that is reasonably likely to be more complete than just searching individual custodian files. For example, a custodian may have deleted a responsive email from his or her email program, but your agency’s archiving tools may capture that email under Capstone. At the same time, custodian searches are still necessary; agencies may not have direct access to files stored in .PST files, outside of network drives, in paper format, or in personal email accounts.

In the event some portions of the requested records are properly exempt from disclosure, please disclose any reasonably segregable non-exempt portions of the requested records. If a request is denied in whole, please state specifically why it is not reasonable to segregate portions of the record for release.

Please take appropriate steps to ensure that records responsive to this request are not deleted by the agency before the completion of processing for this request. If records potentially responsive to this request are likely to be located on systems where they are subject to potential deletion, including on a scheduled

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basis, please take steps to prevent that deletion, including, as appropriate, by
instituting a litigation hold on those records.

Conclusion

If you have any questions regarding how to construe this request for records or believe
that further discussions regarding search and processing would facilitate a more
efficient production of records of interest to American Oversight, please do not hesitate
to contact American Oversight to discuss this request. American Oversight welcomes
an opportunity to discuss its request with you before you undertake your search or
incur search or duplication costs. By working together at the outset, American
Oversight and your agency can decrease the likelihood of costly and time-consuming
litigation in the future.

Where possible, please provide responsive material in an electronic format by email.
Alternatively, please provide responsive material in native format or in PDF format on
a USB drive. Please send any responsive material being sent by mail to American
Oversight, 1030 15th Street NW, Suite B255, Washington, DC 20005. If it will
accelerate release of responsive records to American Oversight, please also provide
responsive material on a rolling basis.

We share a common mission to promote transparency in government. American
Oversight looks forward to working with your agency on this request. If you do not
understand any part of this request, please contact Emma Lewis at
foia@americanoversight.org or (202) 919-6303. Also, if American Oversight’s request
for a fee waiver is not granted in full, please contact us immediately upon making such a
determination.

Sincerely,

[Signature]

Austin R. Evers
Executive Director
American Oversight