VIA EMAIL

Sylvia Tillbrook  
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County Manager’s Office  
1101 New York Avenue, Room 106  
Alamogordo, NM 88310  
stillbrook@co.otero.nm.us

Re: Public Records Act Request

Dear Custodian of Public Records:

Pursuant to the New Mexico Inspection of Public Records Act (IPRA), NMSA 1978, Chapter 14, Article 2, American Oversight makes the following request for copies of public records.

Requested Records

American Oversight requests that Otero County produce the following records within three business days:

1. A complete copy (including any attachments) of any contract or subcontract, amendment, memorandum of understanding, or other written agreement between (a) Otero County (or commissioners thereof) or Otero County’s contractor, EchoMail, and (b) any other entities assisting in investigating the November 2020 election (including David Clements, Erin Clements (née Erin Hughes), or any representative of the New Mexico Audit Force).

2. A complete copy of any invoice from or payment to any entities investigating or assisting in investigating the November 2020 election.

Please provide all responsive records from April 1, 2022, through the date the search is conducted.

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1 If the inspection is not permitted within three business days, please explain in writing when the records will be available or when you will respond to the request and make the records available no later than fifteen days after receipt of this request. NMSA § 14-2-8.

This request should be interpreted to include records pertaining to the audit approved by the Otero County Commissioners on January 13, 2022, and any other investigations by Otero County into the November 2020 election. Records previously produced to American Oversight in response to prior records requests do not need to be reproduced.

Please notify American Oversight of any anticipated fees or costs in excess of $100 prior to incurring such costs or fee.

**Guidance Regarding the Search & Processing of Requested Records**

In connection with its request for records, American Oversight provides the following guidance regarding the scope of the records sought and the search and processing of records:

- Please search all locations and systems likely to have responsive records, regardless of format, medium, or physical characteristics. For instance, if the request seeks “communications,” please search all locations likely to contain communications, including relevant hard-copy files, correspondence files, appropriate locations on hard drives and shared drives, emails, text messages or other direct messaging systems (such as iMessage, WhatsApp, Signal, or Twitter direct messages), voicemail messages, instant messaging systems such as Lync or ICQ, and shared messages systems such as Slack.

- In conducting your search, please understand the terms “record,” “document,” and “information” in their broadest sense, to include any written, typed, recorded, graphic, printed, or audio material of any kind. We seek records of any kind, including electronic records, audiotapes, videotapes, and photographs, as well as letters, emails, facsimiles, telephone messages, voice mail messages and transcripts, notes, or minutes of any meetings, telephone conversations or discussions.

- Our request for records includes any attachments to those records or other materials enclosed with those records when they were previously transmitted. To the extent that an email is responsive to our request, our request includes all prior messages sent or received in that email chain, as well as any attachments to the email.

- Please search all relevant records or systems containing records regarding agency business. Do not exclude records regarding agency business contained in files, email accounts, or devices in the personal custody of your officials, such as personal email accounts or text messages. Records of official business conducted...
using unofficial systems or stored outside of official files are subject to the IPRA.³

- In the event some portions of the requested records are properly exempt from disclosure, please disclose any reasonably segregable non-exempt portions of the requested records.⁴ If a request is denied in whole, please state specifically why it is not reasonable to segregate portions of the record for release.

- Please take appropriate steps to ensure that records responsive to this request are not deleted by the agency before the completion of processing for this request. If records potentially responsive to this request are likely to be located on systems where they are subject to potential deletion, including on a scheduled basis, please take steps to prevent that deletion, including, as appropriate, by instituting a litigation hold on those records.

If you have any questions regarding how to construe this request for records or believe that further discussions regarding search and processing would facilitate a more efficient production of records of interest to American Oversight, please do not hesitate to contact American Oversight to discuss this request. American Oversight welcomes an opportunity to discuss its request with you before you undertake your search or incur search or duplication costs. By working together at the outset, American Oversight and your agency can decrease the likelihood of costly and time-consuming litigation in the future.

Where possible, please provide responsive material in an electronic format by email. Alternatively, please provide responsive material in native format or in PDF format on a USB drive. Please send any responsive material being sent by mail to American Oversight, 1030 15th Street NW, Suite B255, Washington, DC 20005. If it will accelerate release of responsive records to American Oversight, please also provide responsive material on a rolling basis.

**Conclusion**

American Oversight is a 501(c)(3) nonprofit with the mission to promote transparency in government, to educate the public about government activities, and to ensure the accountability of government officials. American Oversight uses the information gathered, and its analysis of it, to educate the public through reports, press releases, or other media. American Oversight also makes materials it gathers available on its public

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³ See Office of the New Mexico Attorney General, *Inspection of Public Records Act Compliance Guide* at 26 (8th ed. 2015) (“if email is used to conduct public business, the email is a public record even though a personal account is used”).

⁴ NMSA § 14-2-9(A).
website and promotes their availability on social media platforms, such as Facebook and Twitter.\footnote{American Oversight currently has approximately 16,000 followers on Facebook and 117,700 followers on Twitter. American Oversight, Facebook, \url{https://www.facebook.com/weareoversight/} (last visited June 22, 2022); American Oversight (@weareoversight), Twitter, \url{https://twitter.com/weareoversight} (last visited June 22, 2022).}

We share a common mission to promote transparency in government. American Oversight looks forward to working with your agency on this request. If you do not understand any part of this request, please contact Taylor Stoneman at records@americanoversight.org or (202) 848-1319.

Sincerely,

\textit{/s/ Taylor Stoneman}

Taylor Stoneman
on behalf of
American Oversight